



PARENT AND SPECTATOR CODE OF CONDUCT

This Code of Conduct has been developed by the TTGNC Committee and should apply to all parents and spectators of TTGNC Players, Officials, and Members while associated with any of the TTNC activities. It outlines the standard of behaviour expected from parents and spectators, and is intended to ensure a safe, fair and enjoyable environment within the netball community.

1. CONDUCT

1.1 Actively support the efforts of all officials, coaches, team managers and volunteers and treat them with respect. They give up their own time and do their best to assist in the development and enjoyment of players within the guidelines set by the club.

1.2 Encourage players to participate and to play by the rules of the game. Support fair play

1.3 Never ridicule or scold a player for making a mistake or if they lose a game.

Professional sports people make mistakes.

1.4 Will respect the rights, dignity and worth of every young person, regardless of their gender, ability, cultural background or religion. Be a positive role model

1.5 Applaud all team performances regardless of win/loss. In many cases a loss can provide the most effective learning tool.

1.6 Respect the umpire's decisions and encourage players to do the same. raise issues via your coach rather than question the umpires.

1.7 Treat opponents, their officials and supporters with respect. Be a positive role model.

1.8 Remain on the sidelines throughout the match and in break time. Your support on the sidelines is vital however during the match and breaks your child should remain with their team and coach.

1.9 Will support all SADNA and Netball SA policies and practices in particular as they relate to responsible alcohol and drug use and support of child safe strategies.

2. GRIEVANCES

If you feel you or another person, whether a spectator, player or official has been treated unfairly, you have the right to lodge a grievance.

2.1 TTGNC Parent/Spectator/Coach against Opposing Team Parent/Spectator/Coach -

Approach your coach first and talk with them, who will advise to contact the Court Supervisor at the SADNA Office either via phone 8251 5211 or go to the office to come and observe/ assist. If matter is not resolved or not happy with outcome complete SADNA Incident Report within 24hrs of game, available via SADNA office.

2.2 TTGNC Parent/Spectator against TTGNC Coach/Parent/Spectator - please contact

TTGNC Committee in writing to either president@teatreeregullynetball.org.au or sec@teatreeregullynetball.org.au. Your email will be acknowledge within 5 days and will be escalated to the appropriate member/s to address your concern. A formal response will be either emailed to you or spoken to you within 14 days, unless otherwise indicated.

2.3 Issues with Umpiring (Monday Matches only) - ONLY COACHES are to contact the Duty

manager at the SADNA Office to come and observe/assist. SADNA Office Phone: 8251 5211. If coach not happy with outcome can complete SADNA Incident Report.

2.4 Issues with Umpiring (Tuesday/Friday /Saturday Matches) - COACHES ONLY to contact

TTGNC Umpire Coordinator on 0407 212 174. She will come and speak to the coach/Team Manager and observe the game/umpire, and if issues will speak to the Umpire directly. If not happy with outcome contact Duty manager at the SADNA Office to come and observe/assist. SADNA Office Phone: 8251 5211. If coach not happy with outcome can complete SADNA Incident Report. Or in writing to Umpire Coordinator - umpire@teatreeregullynetball.org.au